



Euro★Brussels

Recruiter Guide

Welcome to the Recruiter Guide

Are you a small company that needs advice and assistance with creating a recruitment advertisement? Our guide is designed to help you avoid mistakes, save time, and attract the most suitable candidates.

For those in a hurry, look at the Quick Guide first.



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Quick Guide to Creating a Successful Job Advert

Job advert checklist

Check that your advert covers all the below items before you post your job advert, to get the basics right. If you have time, read on in the guide to ensure you attract the right candidate.

Job advert essentials

- Precise job title
- Name of employer (or recruitment agency)
- Job location
- Whether the role is full-time, permanent or a short-term contract
- Publishing date and application deadline
- Job and advert reference number if necessary
- Have clear text, layout, and a professional image
- Branding should be present but not overbearing



Job description

- Short description of business/organization, and division activity, market position and aims
- To whom the position reports - or other indication of where the role is in the organization
- Outline of job role and purpose - set up in a list of points if possible
- Indication of size, responsibility, timescale, and territory of role
- List of firm requirements for the job (as bullets)
- Outline of ideal candidate profile
- A separate list of other skills that would be advantageous to have
- Indication of qualifications and experience required
- Salary range
- Other package details (pension, car etc.)
- Career advancement opportunities
- Equipment and systems to be used in the performance of the job, if necessary

Response and other information

- Response and application instructions
- Explanation of recruitment process
- Perhaps interview dates
- Contact details as necessary
- Equal opportunities statements

See the job ad as your working document; the most effective tool for finding the right person. If you work this way, all elements should automatically get prioritized right.

Putting your job advert into words

Avoid unsuitable applications

At EuroBrussels we see a lot of job ads, and it is surprising how many job ads that fail to provide basic information. And therefore, recruiters waste a lot of time analyzing unqualified applications, and perhaps having to re-publish the advert.

To get only the best applications, and reduce the number of rejected applicants, try these:

- Have a clear requirement list, and make it as short as possible
- Have a separate "would be advantageous to have" list
- Indicate that "only short-listed candidates will be contacted"
- Write clearly where the job is located geographically
- Specify if applicants must be EU nationals, or must have a valid work permit
- Define clear posting and closing dates
- Make posting, mailing and telephone contact details easy to find

Prevent unqualified job seekers from sending useless applications by having a statement that explains that your job requirements are firm. For example: *"Please read the qualifications for this position carefully. We will only consider those who meet the listed requirements."* This will not stop everyone, but it will deter people who are unsure whether you are serious about your stated requirements.

A clear statement of how you are going to reply to applicants will reduce your work task when handling the incoming CVs. Write for example: *"The deadline for applications to reach us is 30 March 2007. If you have not heard from us by 15 April, please assume that your application has not been successful."*

Clarity means reaching the right people

Give candidates the information they need for applying. If an employer is vague or incomplete, the job seekers you want may be less likely to apply, and those who are unsuitable may be encouraged to apply. In fact, the hired candidate might have a long-term motivational problem, because of an unclear job description.

Here is a clear job description sample (taken from *WHO*) - it explicitly divides job tasks into clear groupings:

- Negotiate agreements with external publishers (both nonprofit and for-profit) for the translation and publication of information materials in appropriate languages
- Cultivate and expand partnerships worldwide with both nonprofit and for-profit *bodies in the area of publishing*



Things to avoid when wording your job description:

- Clever or obscure headlines
- Coded and idiosyncratic communications
- Uninspiring descriptions of roles and ideal candidates
- Too much emphasis on the job and not enough on the person
- Words which are subject to differing interpretations, for example: "frequently," "some," "complex," "occasional," and "several"

Remember, it is a bigger decision to spend years or a lifetime working for your company than it is to purchase your service. The rule is to excite and motivate candidates to apply to your job posting - not scare them away.

Cut down applications by setting a task

Do not make the application process too easy. Instead of just asking for a CV, include an assignment in your posting. Consider these examples:

- A company looking for a Web editor could include the following: When applying, please provide an outline of your approach to online news editing. The successful applicant will be asked to completely overhaul the site, so we would like to know how you would approach that process.
- Or an association looking for lobbying advocates could ask applicants to write a cover letter outlining three challenging negotiation situations they handled successfully.

Qualified candidates will be excited to have the opportunity to stand out from the crowd, while casual applicants will be less willing to put in that much effort for a long-shot application.

Include your organizations motivation

Every organization and company is unique. They have different strategies, cultures, and ways of doing business. Some people do better in one environment than another. You should give job seekers a profile of your company to decide if yours is the right one for them. Sell your company as you would sell your services.

But still, do not forget to make your job ad attractive. Find out what attracted the existing team to apply for their jobs and use that information. You may find that training is a key motivator or that the financial package was a major draw. Play on your strengths and keep the ad benefit- oriented.



Organizing Your Recruitment

Defining job function and title

Recruitment is not just carried out to meet immediate vacancies but should be seen as part of an overall organizational strategy for resourcing personnel. See if you can discuss the job role with involved departments, managers, colleagues, leaving job holder etc., to get the whole picture.

- If the candidate is to replace a leaving job holder (in other words an existing job role), then take the opportunity to re-evaluate the job scope
- If the candidate is to fill out a new job function with many unknown factors, then sketch out the overall lines and objectives be honest about uncertainties
- If the candidate is to fill out a temporary vacancy or an internship, then explicitly define expectations and job tasks. Your permanent job may be attractive to ambitious people who will use it as a steppingstone to more prestigious jobs. Fine, but if you want to avoid any lack of involvement, you need to specify this in your job ad.

If the job title does not explicitly describe the job function, then use a strapline to do so. You may have to work a lot with the job title, so that it is not obscure and does not convey what the job function is. Also try to incorporate something new, innovative, exciting, challenging in the role - people are attracted to new things

More on financial consequences of hiring the wrong person: [Avoid Costly Hiring Mistakes by Improving Upon Selection Performance](#)

Job requirements

The job description must be in line with reality. In the eyes of the new candidate, and the colleagues, the official job advert remains the most important document for the job role (together with the contract). So, you must take it seriously, otherwise you might put performance of the new professional at risk.

In other words, your choice of wording is important: too complex and you could give the impression of inaccessibility, too lightweight and you may lose credibility. Ask colleagues to compare your proposed wording with their experiences of the company and the job.

How many and which applications will you receive?

An instrument to control the amount of applications is the job requirements. The more specific your job requirement list, the fewer, better targeted responses you are likely to receive.

- If the role is specialist and senior, you may prefer to receive five excellent applications rather than fifty average ones
- For a graduate trainee position you may prefer a bigger choice

Writing a goal-oriented job description will attract potential candidates who want to grow within the position and learn how to make larger contributions to your organization. See the difference between these two phrases:

- Is responsible for the preparation and follow-up of financial management and internal control
- Takes responsibility for developing a sound financial management and internal control to save money for the agency

Likewise, will clearly defined job role objectives, instead of a list of job responsibilities, turn focus more towards the personal qualities than the skills. This is critical for high responsibility jobs. But perhaps to be avoided in more administrative functions.

Talking to your ideal candidate

Build a mental picture of the sort of person you, and the team, see fitting in. Write as if you were speaking to your imaginary candidate. Use language that your reader uses and describe the job as practically as possible. Refer to the reader as 'you' and use the second person ('you', 'your' and 'yours' etc.) in the description of requirements and expectations. It gets the reader involved.

The job description should be as practical as possible. Make it short. Cut down on formalities (and explain them later to the candidate). Try to omit any unnecessary articles such as "a", "an" and "the". Mark for example the difference between these two:

- Managing the development team: this includes organizing and planning the work of a team of members, reporting on the work progress to the project managers, researching and selecting technologies needed to implement services, keeping the development team up-to-date with state of the art...

- Managing development team; organizing and planning work team members, reporting on work progress to project managers, researching and selecting technologies needed to implement services, keeping development team up to date.

Remember that there is a major difference between an online ad and print version. Online job boards force users to read much more from top and downwards. Therefore, the job ad must quickly get to the points. If it does not grab attention, your race is lost before it begins.

How to get your job advert noticed:

- Do not use long words where short ones will do
- Cut word out where possible
- Use active forms instead of passive
- Strong verbs and specific nouns give energy
- Avoid over-designed graphics and extravagantly presented layouts

This advice was taken from www.thomasinternational.net

Links to writing good job descriptions:

- [Writing a recruitment advertisement](#)
- [What Are You Looking For? Writing Effective Job Descriptions](#)

How to submit jobs to EuroBrussels

Normally organizations post their job vacancies on their own web pages, and then they need other channels as well for more publicity. E.g. print medias or the internet. EuroBrussels reaches more people than any other Brussels recruitment medium within European Affairs. And most jobs get listed with us for free.

There are three considerations for the recruiter before submitting a job to EuroBrussels:

- Does the job fall within the EuroBrussels job scope?
- Is the job description posted on your website, or should it be posted at our website?
- Should the job be highlighted in our listings to attract more attention?

First: Is it a free listing?

If a job posting does not fall within our general scope and our free posting model, we can still publish it on EuroBrussels. Over the years we have specialized in serving a specific European Affairs audience – to whom we want to offer only relevant jobs.

What job vacancies are within the EuroBrussels scope for free listing?

- Jobs in European Affairs requiring a university level degree
- Jobs with mainly political, legal, economic or communications content
- Jobs located in Europe, preferably in Brussels

We can list jobs that are not in this scope for a modest charge. Please note we always charge for these sorts of jobs:

- Jobs submitted by recruitment agencies
- Job postings that are a call for tender
- Accounting, IT, secretarial and administrative jobs

[Submit your job link here.](#)

Other professional jobs in Brussels (e.g. Accounting, Administrative, Business, IT) may be free on our sister site www.BrusselsJobs.com

Second: Post the job on your website, or on EuroBrussels?

We only list for free if the job ad is displayed on your website. You must talk to your website administrator and HR department about whether you can list the job on your web site. If you cannot create a web page quickly, we can do it for you - [just send us the job details here](#)

If we create a premium web page for you, we will put your logo at the top of the page, and we will layout the page with all the information you supply. With a EuroBrussels custom web page:

- Your logo will be prominently displayed
- The job ad will be linked to from our latest news and category pages on the web site, and in our newsletter
- The ad will be displayed for four weeks

There is a modest charge for creating a web page for your job ad: [order a premium job ad here.](#)

Third: Urgent recruitment needs or wish to promote your organization?

To get more visibility and responses to your job ad, EuroBrussels can highlight or promote the ad in our listings.

You can have your job ad highlighted with a light blue background to make it command attention in the job listings over the whole recruitment period.

You can also have your logo displayed next to the job description, which will draw attention from our large audience to your job and your organization during the whole recruitment period.

For the recruiter who urgently needs intense promotion of one or several jobs, we can also display the job ad at the very top of the front page's job list – and they stay on top during the whole week! The recruiter can even advertise multiple jobs in such a single announcement, if needed. Email us for details.

If you wish to promote several jobs, or recruit for several skills, we can also offer a more detailed recruitment advertisement at [the very top of the home page job listings](#).

Why publish jobs at EuroBrussels?

EuroBrussels collects and displays most European Affairs jobs, otherwise scattered on multiple websites which are normally hard to find. EuroBrussels provides this service for well- educated European professionals who want to work in law, politics, economics and communication in Brussels and other cities with European Affairs and International Relations jobs. Through professional experience we know the European Affairs community, it's institutions, organizations, websites and working procedures – which is why we have been able to create a pioneer service for a large professional international audience.



Selecting the right candidate

Short-listing and interviewing

Drawing up a shortlist means cutting through the pile of applicants until you have a selection of candidates that you would like to request for interview. Unfortunately, people often apply for jobs that they are obviously under qualified for.

When you contact prospective interviewees, provide clear instructions covering:

- Date and time of the interview
- Where you are located and how to get there
- Who they should ask for
- How long the interview is likely to last
- What they should bring with them
- Whether they will be reimbursed for travel expenses

Interview technique

Interviewers often have a number of set questions which they ask every candidate. These questions are based around the requirement of the job, and by asking the same questions, they can draw a direct comparison between each candidate.

- The interviewer should ask questions, which are open, for example how, when, what, why etc. giving the candidate the opportunity to answer fully, rather than responding with a simple 'yes' or 'no'
- Avoid interrupting the answers or leading them in any direction
- Summarize the responses back to the candidate, before making notes, to ensure that you have fully understood

Normally the interviewer should not be tempted to talk too much to fill any potentially uncomfortable moments of silence. The silence can from the interviewer's point of view be a very effective way of encouraging the candidate to offer up more information.

Interviewers must remember that what appears to be a more informal chat than a 'grilling' tends to put a candidate at ease to get a more honest response. This gives valuable insight into the candidate's personality traits, rather than simply an understanding of their skills and experience.

The recruiter should remember to notice the body language of the candidate:

- The initial shaking of the hand and introduction tell much about a person

- As does the ongoing seating position, use of hands, and use of eye contact

Links to more interview techniques:

- The Interview Process: Selecting the "Right" Person (focus on legal personnel)
- Taking on staff: [The interview](#)



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